

## **BOOK CLUB DISCUSSION QUESTIONS**

- 1) Why is civility important to you?
- 2) Are there positive aspects to conflict? What might they be?
- 3) For this model to work, what must both sides agree to?
- 4) What research went into this book?
- 5) What are the challenges/obstacles in implementing this model?
- 6) What are the goals of this book? Which is the most important to you?
- 7) How do you hope this book is used, going forward?
- 8) What's your biggest take away from reading this book?
- 9) Is civility different from politeness? How?
- 10) What suggestions might you ask the author to include in her next edition?